

## CLEAREDGE PROJECTS (PTY) LTD STANDARD TERMS & CONDITIONS

### PRICES

1. Unless shown, the prices quoted are strictly nett and are exclusive of VAT.
2. Quotations for projects within the borders of South Africa are quoted in South African Rands (ZAR); Quotations for projects outside of the borders of South Africa are quoted in US Dollars (USD).
3. Unless delivery is included as a line item, the prices quoted are Ex Works, Durban, KZN.

### VALIDITY

Quotations are valid for a period of 30 days from the date of issue of the quotation.

### PAYMENT TERMS

1. A deposit of 50% is required upfront and no Goods will be released from our premises before payment is reflected in our bank account and funds cleared.
2. The balance is payable as follows:
  - 2.1. If Clearedge is responsible for installation
    - 40% upon delivery
    - 10% upon commissioning\*

\*If the system cannot be completed during the allocated installation period due to circumstances out of our control, the full amount becomes payable within 30 days of the first installation day.
  - 2.2. If the Client is responsible for installation
    - 50% upon delivery
3. Payment terms are strictly 30 days from date of statement.

### GENERAL CONDITIONS

1. All Goods sold remain the property of Clearedge Projects (Pty) Ltd until fully paid for.
2. Risk of damage to or loss of the Goods shall pass to Buyer at the time of delivery or, if the Buyer wrongfully fails to take delivery of the Goods, at the time that delivery is tendered.
3. A daily rate of R5 500 per day will apply for 'standing time' of the installation team on site should they be unreasonably delayed due to circumstances beyond Clearedge's control (site not ready, power not available, etc.)

### EXCLUSIONS

1. Platform, concrete structure (Plinth), or suitable levelled area will be provided by the Client. Clearedge can supply dimensional drawings.
2. Power supply (can be Single- or 3-Phase): Client to provide supply terminating in an isolator within 3m of the plant.
3. All pipework reticulation to and from the plant.
4. Fresh water tap or a raw water supply at the plant prior to installation to fill and test the system.
5. Fat trap on any kitchen (mess) outlet. (Clearedge can provide a fat trap solution – manual or bio dosing – upon request.)

### RAW WATER QUALITY / EFFLUENT STRENGTH

1. Clearedge will design a system based on the quality of the raw water supply (for potable water treatment), or the strength of the effluent (measured in COD & BOD for wastewater and industrial effluent treatment).

2. Whether Clearedge conducts the lab tests, or the Client provides the analysis or effluent strength, Clearedge will not be responsible for additional costs required to treat the raw water or effluent to the desired standard if the composition or strength is found to be different at a later stage after the initial design.
3. (We have found that borehole water – new boreholes in particular – can vary in quality and composition from the initial analyses and recommend that the source water quality be tested regularly during the first 6 months until the measured parameters stabilise.)

#### **TREATED WATER QUALITY**

##### 1. Wastewater Treatment

For wastewater we design our systems to meet DWS General Discharge Limits. To achieve these limits, power supply needs to be constant as the system runs 24hrs/day ,24/7. Power outages and load shedding will have a negative impact on the treated effluent quality – COD and Ammonia in particular.

We can meet Special Limits if required but we need to know this up front to accommodate the necessary design adjustments.

##### 2. Potable Water Treatment

Clearedge guarantees the treated water quality will meet SANS 241 standards for drinking water subject to the source water parameters remaining within the design specifications.

#### **BOREHOLE PUMP RETRIEVAL**

1. Clearedge Projects undertakes to exercise caution when retrieving borehole pumps, but there is always the risk of the rope or cable breaking. Should this be the case, Clearedge cannot be held responsible for the costs to retrieve the pump and/or repair any damage to the pump.
2. (We recommend that a borehole pump be retrieved and serviced annually, including inspection of the power supply cable, and supporting rope/cable for any wear and tear.)

#### **ELECTRONIC COMMUNICATIONS**

1. Internet communications are not guaranteed to be secure and Clearedge Projects does not guarantee that any communication is error-free as information could be intercepted, corrupted, lost, destroyed, arrive late or incomplete, or contain viruses. We do not accept responsibility for any loss arising from unauthorised access to, or interference with, any Internet communications by any third party, or from the transmission of any viruses.
2. Personal views and opinions expressed in communications are solely those of the author and do not necessarily represent those of Clearedge Projects. Clearedge Projects does not accept liability for any errors, omissions, or offensive content in messages. The addressee should request a hard copy if verification of a particular message is required.

## BANKING DETAILS

**Bank:** Investec Bank Limited  
**Branch:** 100 Grayston Drive, Sandton  
**Account Name:** Clearedge Projects (Pty) Ltd  
**Account Number:** 10012605811  
**Branch Code:** 58 01 05  
**Account Type:** Current Account

Please call to confirm the account details on our invoice before making payment for the first time or if you have been informed that our account details have changed.